

**From:** McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>  
**Sent:** Tuesday, July 11, 2023 11:59 PM  
**To:** Regen, Licensing <Licensing.Regen@southwark.gov.uk>  
**Cc:** Tucker, Matt <Matt.Tucker@southwark.gov.uk>; [REDACTED]  
**Subject:** Application to vary a premises licence: Horangee Pocha Karaoke (f/k/a The Crown and Anchor), 116 New Kent Road, London, SE1 6TU (our ref': 880470) - Loc ID: 199477

Dear Licensing,

Please find attached a representation regarding the above application.

Regards,

**Wesley McArthur**

Principal Enforcement Officer - Licensing Unit  
London Borough of Southwark

**E-mail:** [wesley.mcarthur@southwark.gov.uk](mailto:wesley.mcarthur@southwark.gov.uk)

**General:** [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

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**Address:** Licensing, Health & Safety, Hub 1, 3rd Floor, 160 Tooley Street, SE1 2QH

<b>To:</b> Licensing Unit	<b>From:</b> Wesley McArthur <a href="mailto:wesley.mcarthur@southwark.gov.uk">wesley.mcarthur@southwark.gov.uk</a> 020 7525 5779 (on behalf of the Licensing Unit in its role as a responsible authority)	<b>Date:</b> 11 July 2023
<b>Subject:</b>	Representation	
<b>Act:</b>	The Licensing Act 2003 (the Act)	
<b>Premises:</b>	Horangee Pocha Karaoke (f/k/a The Crown and Anchor), 116 New Kent Road, London, SE1 6TU	
<b>Ref:</b>	<b>880470</b>	

We object to the grant of an application to vary a premises licence, submitted by KSQ London Ltd under The Licensing Act 2003 (the Act), in respect of the premises known as Horangee Pocha Karaoke (f/k/a The Crown and Anchor), 116 New Kent Road, London, SE1 6TU.

### **1. The current premises licence**

The current premises licence (licence number 838666) allows for licensable activities and opening hours as follows –

#### **Live music and recorded music (indoors):**

**Sunday:** 12:00 – 00:00 (midnight)  
**Monday – Thursday:** 12:00 – 01:00  
**Friday & Saturday:** 12:00 – 02:00

#### **Late night refreshment (indoors):**

**Monday - Saturday:** 23:00 – 23:30  
**Friday & Saturday:** 23:00 – 02:00

#### **The sale of alcohol to be consumed on and off the premises:**

**Sunday:** 12:00 – 00:00  
**Monday – Thursday:** 10:00 – 01:00  
**Friday & Saturday:** 10:00 – 02:00

#### **The opening hours of the premises are:**

**Sunday:** 12:00 – 00:30  
**Monday – Thursday:** 10:00 – 01:30  
**Friday & Saturday:** 10:00 – 02:30

A copy of licence number 838666 is attached to this representation as appendix A.

The premises currently operates as a Korean bar, restaurant and karaoke bar.

# Licensing Act 2003 Premises Licence



Regulatory Services  
Licensing Unit  
Hub 1, 3rd Floor  
PO Box 64529  
London, SE1P 5LX

**Premises licence number**

838666

**Part 1 - Premises details**

<b>Postal address of premises, or if none, ordnance survey map reference or description</b>	
Crown And Anchor 116 New Kent Road	
Ordnance survey map reference (if applicable): 532419178934	
<b>Post town:</b> London	<b>Post code :</b> SE1 6TU
<b>Telephone number</b>	

<b>Licensable activities authorised by the licence</b>
Live Music - Indoors Recorded Music - Indoors Late Night Refreshment - Indoors Sale by retail of alcohol to be consumed on premises Sale by retail of alcohol to be consumed off premises

<b>The opening hours of the premises.</b> For any non standard timings see <b>Annex 2</b>
Monday            10:00 - 01:30 Tuesday           10:00 - 01:30 Wednesday       10:00 - 01:30 Thursday          10:00 - 01:30 Friday             10:00 - 02:30 Saturday          10:00 - 02:30 Sunday            12:00 - 00:30

<b>Where the licence authorises supplies of alcohol whether these are on and/ or off supplies</b>
Sale by retail of alcohol to be consumed on premises Sale by retail of alcohol to be consumed off premises

<b>The times the licence authorises the carrying out of licensable activities</b> For any non standard timings see Annex 2 of the full premises licence
<b>Live Music - Indoors</b>
Monday            12:00 - 01:00 Tuesday           12:00 - 01:00 Wednesday       12:00 - 01:00 Thursday          12:00 - 01:00 Friday             12:00 - 02:00 Saturday          12:00 - 02:00 Sunday            12:00 - 00:00

**Recorded Music - Indoors**

Monday 12:00 - 01:00  
Tuesday 12:00 - 01:00  
Wednesday 12:00 - 01:00  
Thursday 12:00 - 01:00  
Friday 12:00 - 02:00  
Saturday 12:00 - 02:00  
Sunday 12:00 - 00:00

**Facilities for Making Music - Indoors**

Monday 12:00 - 01:00  
Tuesday 12:00 - 01:00  
Wednesday 12:00 - 01:00  
Thursday 12:00 - 01:00  
Friday 12:00 - 02:00  
Saturday 12:00 - 02:00  
Sunday 12:00 - 00:00

**Late Night Refreshment - Indoors**

Monday 23:00 - 23:30  
Tuesday 23:00 - 23:30  
Wednesday 23:00 - 23:30  
Thursday 23:00 - 23:30  
Friday 23:00 - 23:30  
Saturday 23:00 - 23:30

**Sale by retail of alcohol to be consumed on premises**

Monday 10:00 - 01:00  
Tuesday 10:00 - 01:00  
Wednesday 10:00 - 01:00  
Thursday 10:00 - 01:00  
Friday 10:00 - 02:00  
Saturday 10:00 - 02:00  
Sunday 12:00 - 00:00

**Sale by retail of alcohol to be consumed off premises**

Monday 10:00 - 01:00  
Tuesday 10:00 - 01:00  
Wednesday 10:00 - 01:00  
Thursday 10:00 - 01:00  
Friday 10:00 - 02:00  
Saturday 10:00 - 02:00  
Sunday 12:00 - 00:00

**Part 2**

**Name, (registered) address, telephone number and email (where relevant) of holder of premises licence**

KSQ London Ltd  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Registered number of holder, for example company number, charity number (where applicable)**  
07528949

**Name, address and telephone number of designated premises supervisor where the premises licence authorises for the supply of alcohol**

Arner Jeffrey Hussain  
[REDACTED]  
[REDACTED]  
[REDACTED]  
[REDACTED]

**Personal licence number and issuing authority of personal licence held by designated premises supervisor where the premises licence authorises for the supply of alcohol**

Licence No.: [REDACTED]

Authority.: [REDACTED]

Licence Issue date: 16/07/2012

[REDACTED]  
Head of Regulatory Services  
Hub 1, 3rd Floor  
PO Box 64529  
London, SE1P 5LX  
020 7525 5748  
licensing@southwark.gov.uk

## **Annex 1 - Mandatory conditions**

**100** No supply of alcohol may be made under the Premises Licence -

- (a). At a time when there is no Designated Premises Supervisor in respect of the Premises Licence; or
- (b). At a time when the Designated Premises Supervisor does not hold a Personal Licence or his Personal Licence is suspended.

**101** Every supply of alcohol under the Premises Licence must be made, or authorised by, a person who holds a Personal Licence.

**107** Any individual carrying out security activities at the premises must be.

- (a) authorised to carry out that activity by a licence granted under the Private Security Industry Act 2001; or
- (b) entitled to carry out that activity by virtue of section 4 of that Act.

**485** (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

(2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –

(a) games or other activities which require or encourage, or are designed to require, encourage, individuals to -

- (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or
- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional poster or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner; and

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

**487** The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

**488** (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.

(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of

alcohol at the premises is carried on in accordance with the age verification policy.

(3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either

- (a) a holographic mark; or
- (b) an ultraviolet feature.

**489** The responsible person shall ensure that -

(a) Where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures -

- (i) Beer or cider: 1/2 pint;
- (ii) Gin, rum, vodka or whisky: 25 ml or 35 ml; and
- (iii) Still wine in a glass: 125 ml;

(b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and

(c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available,

**491** 1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purpose of the condition set out in paragraph (1):

- (a) "duty" is to be construed in accordance with the Alcoholic Liquour Duties Act 1979;
- (b) "permitted price" is the price found by applying the formula

$$P = D + (D \times V),$$

where-

- (i) P is the permitted price,
- (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
- (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
- (c) "relevant person" means, in relation to premises in respect of which there is in force a premises licence –
  - (i) the holder of the premises licence;
  - (ii) the designated premises supervisor (if any) in respect of such a licence; or
  - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
- (iv) "relevant person" means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
- (v) "value added tax" means value added tax charged in accordance with the Value Added Tax Act 1994.

3. Where the permitted price given by paragraph (b) of paragraph 2 would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by paragraph (b) of paragraph 2 on a day ("the first day") would be different from the permitted price on the next day ("the second day") as a result of a change to the rate of duty or value added tax;

(2) the permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.



## **Annex 2 - Conditions consistent with the operating Schedule**

**109** Alcohol shall not be sold or supplied except during permitted hours.

In this condition permitted hours means

- a. On weekdays, other than Christmas Day, Good Friday or New Year's Eve, 1000 to 2300 hours
- b. On Sundays, other than Christmas Day or New Year's Eve, 1200 to 2230 hours
- c. On Good Friday, 1200 to 2230 hours
- d. On Christmas Day, 1200 to 1500 hours, and 1900 to 2230 hours
- e. On New Year's Eve, except on a Sunday, 1000 to 2300 hours
- f. On New Year's Eve on a Sunday, 1200 to 2230 hours
- g. On New Year's Eve from the end of permitted hours on New Year's Eve to the start of permitted hours on the following day (or, if there are no permitted hours on the following day, midnight on 31st December).

The above restrictions do not prohibit;

- i) During the first twenty minutes after the above hours the consumption of the alcohol on the premises;
- ii) During the first twenty minutes after the above hours, the taking of the alcohol from the premises unless the alcohol is supplied or taken in an open vessel;
- iii) During the first thirty minutes after the above hours the consumption of the alcohol on the premises by persons taking meals there if the alcohol was supplied for consumption as ancillary to the meals;
- iv) Consumption of the alcohol on the premises or the taking of sale or supply of alcohol to any person residing in the licensed premises;
- v) The ordering of alcohol to be consumed off the premises, or the dispatch by the vendor of the alcohol so ordered;
- vi) The sale of alcohol to a trader or club for the purposes of the trade or club;
- vii) The sale or supply of alcohol to any canteen or mess, being a canteen in which the sale or supply of alcohol is carried out under the authority of the Secretary of State or an authorised mess of members of Her Majesty's naval, military or air forces;
- viii) The taking of alcohol from the premises by a person residing there; or
- ix) The supply of alcohol for consumption on the premises to any private friends of a person residing there who are bona fide entertained by him at his own expense, or the consumption of alcohol by the persons so supplied; or
- x) The supply of alcohol for consumption on the premises to persons employed there for the purposes of the business carried on by the holder of the licence, or the consumption of alcohol so supplied, if the alcohol is supplied at the expense of their employer or the person carrying on, or in charge of, the business on the premises

**110** No statutory regulations for music and dancing shall apply so as to require any licence for the provision in the premises of public entertainment by the reproduction of wireless (including television) broadcasts or of programmes included in any programme service (within the meaning of the Broadcasting Act 1990) other than a sound or television broadcasting service, or of public entertainment by way of music and singing only which is produced solely by the reproduction of recorded sound is permitted

**111** This licence provides for the provision of private music and dancing entertainment that is promoted for private gain

**122** No person under fourteen shall be in the bar of the licensed premises during the permitted hours unless one of the following applies

a.He is the child of the holder of the premises licence

b.He resides in the premises, but is not employed there

c.He is in the bar solely for the purpose of passing to or from some part of the premises which is not a bar and to and from which there is no other convenient means of access or egress

d.The bar is in railway refreshment rooms or other premises constructed, fitted and intended to be used bona fide for any purpose to which the holding of the licence is ancillary. In this condition "bar" includes any place exclusively or mainly used for the consumption of intoxicating liquor. But an area is not a bar when it is usual for it to be, and it is, set apart for the service of table meals and alcohol is only sold or supplied to persons as ancillary to their table meals

**127** Alcohol shall not be sold or supplied unless it is paid for before or at the time when it is sold or supplied, except alcohol sold or supplied:

a.With and for consumption at a meal supplied at the same time, consumed with the meal and paid for together with the meal;

b.For consumption by a person residing in the premises or his guest and paid for together with his accommodation;

c.To a canteen or mess

**172** That an adequate and appropriate supply of first aid equipment and materials is available on the premises to the satisfaction of the licensing authority.

**178** That an emergency lighting system shall be installed at the premises and shall be maintained in working order.

**255** That a fire alarm and smoke detectors shall be installed at the premises and shall be maintained in working order.

**288** That a CCTV system be installed at the premises and be maintained in good working order and be continually recording at all times the premises are in use under the license. The CCTV system must be capable of capturing a clear image of every person who enters the premises.

**289** That all CCTV footage shall be kept for a period of thirty one (31) days and shall, upon request be made immediately available to officers of the Police and the Council.

**300** That SIA registered door supervisors, one of whom shall be a female shall be employed at all times when the premises is being used for regulated entertainment and shall remain at the premises until the terminal hour that the premises are in use under this license. They shall be provided with hand-held metal detection units that shall be used in searches that must be carried out in respect of all admissions to the premises, whether members of the public or performers and their assistants. Mechanical counting devices must be used to ensure that the maximum accommodation limit of the premises is not exceeded.

**308** There shall be no entry or re-entry to the premises after 01.00 am except for those who leave the premises temporarily to smoke a cigarette.

**310** Whilst regulated entertainment is provided, all doors and windows shall remain closed other than for access or egress.

**311** That clearly legible notices shall be prominently displayed to the satisfaction of the licensing authority at each exit in the premises, and announcements shall be made, requesting that people leave the premises in a quiet and orderly manner so as not to disturb the local residents.

**312** Customers shall use no outside area after 23:00 other than those who temporarily leave the premises to smoke a cigarette. Those leaving the premises should not be permitted to consume drinks whilst outside. Those who do temporarily leave the premises for this reason shall be subjected to the requirement of a further search (when SIA door persons are on duty).

**323** When regulated entertainment is provided, a staff member will conduct hourly perimeter checks to ensure that there is no sound breakout, which could cause nuisance to local residents or businesses.

**332** Persons under 18 years of age but over 14 years of age will only be permitted on to the premises when accompanied by a parent, legal guardian or other responsible adult and shall only be permitted at the premises until 20.00 hrs each day.

**340** There shall be no adult entertainment or services, activities, other entertainment or matters ancillary to the use of the premises that may give rise to concern in respect of children

**341** That a refusal book is to be kept at the premises and maintained at all times.

**342** That an incident / accident book is to be kept at the premises and maintained at all times.

**343** That the windows at the premises shall be double-glazed.

**344** All SIA staff are required to record their details, including SIA Badge number in a booking on/off register.

**345** The date and time of perimeter checks shall be recorded in a ledger, and initialled by the staff member.

**346** The Perimeter Check Ledger shall on request be made available to authorised Council Officers.

**347** That all doors that allow access / egress to the exterior of the premises shall be fitted with continuous acoustic rubber seals.

**Annex 3 - Conditions attached after a hearing by the licensing authority**

**Annex 4 - Plans - Attached**

Licence No. 838666

Plan No. C+A/LM/01 Revision A

Plan Date October 2000

## **2. The proposed variation**

The application is to:

1. To amend the hours permitted for the provision of recorded music (indoors) and the sale of alcohol to be consumed on and off the premises as follows -

**Sunday: 12:00 – 01:30**  
**Monday – Thursday: 12:00 – 02:30**  
**Friday & Saturday: 12:00 – 04:30**

2. To amend the hours permitted for the provision of late night refreshment (indoors) as follows -

**Sunday: 23:00 – 01:30**  
**Monday – Thursday: 23:00 – 02:30**  
**Friday & Saturday: 23:00 – 04:30**

3. To amend the premises' opening hours as follows -

**Sunday: 12:00 – 02:00**  
**Monday – Thursday: 12:00 – 03:00**  
**Friday & Saturday: 12:00 – 05:00**

4. To add various conditions to the licence.

According to section 7 of this council's statement of licensing policy 2021 – 2026 (the SoLP), the premises fall within The Elephant and Castle Major Town Centre. The premises are located on a major arterial thoroughfare. Although there are many commercial premises and late night licensed premises in the locale, the majority of the buildings in close proximity to the premises are residential dwellings. A map showing the location of the premises and those by residential dwellings is attached to this representation as appendix B. Photographs of the immediate locale are attached as appendix C.

A copy of the SoLP is available via:

<https://www.southwark.gov.uk/assets/attach/7473/Statement-of-Licensing-Policy-2021-2026-final.pdf>

The following closing times are recommended in our SoLP in respect of various types of licensed premises located in the Elephant and Castle Major Town Centre as follows -

Public houses, wine bars or other drinking establishments and bars in other types of premises

Sunday – Thursday: 23:00  
Friday – Saturday: 00:00

Night clubs (with 'sui generis' planning classification) –

Monday – Thursday: 01:00  
Friday – Saturday: 03:00  
Sunday: 00:00

Restaurants, cafes & 'Event premises / spaces' where the sale of alcohol is included in, and ancillary to, a range of activities including meals –

Sunday – Thursday: 00:00  
Friday – Saturday: 01:00

Our objection relates to the promotion of the prevention of public nuisance, the prevention of crime and disorder and the public safety licensing objectives.

The operating hours, and closing times, currently permitted by the premises licence issued in respect of the premises were originally granted in 2012, at a time when our Statement of Licensing Policy did not contain recommended closing times. The recommended closing times are included in the current Statement of Licensing Policy, as this council believes that the recommended closing times would assist in the promotion of all of the licensing objectives. Late operating hours provide an increased risk of public nuisance, crime and disorder and anti-social behavior.

We object to the proposed extension of operating hours and recommend they be amended as below

Recorded music (indoors) & the sale of alcohol to be consumed on and off the premises:

**Monday – Thursday: 12:00 – 01:00**  
**Friday & Saturday: 12:00 – 03:00**

Late night refreshment:

**Monday – Thursday: 23:00 – 01:00**  
**Friday & Saturday: 23:00 – 03:00**

Opening hours:

**Monday – Thursday: 12:00 – 01:30**  
**Friday & Saturday: 12:00 – 03:30**

We also recommend that the following **existing** licensing conditions are replaced and / or amended to ensure that they are practicable, enforceable and properly address the licensing objectives -

Conditions **288 & 289** to be replaced with the following –

- That a digital CCTV system shall be installed at the premises, shall be maintained in full working order and shall be continually recording at all times that the premises are in use. The CCTV system must be capable of capturing a clear facial image of every person who enters the premises.
- The CCTV system shall be correctly time and date stamped. The CCTV system shall cover all interior and exterior areas of the premises, including the frontage of the premises, and shall collect clearly defined / focused footage.
- That all CCTV footage shall be kept for a period of thirty-one (31) days and shall be made immediately available to council and / or police officers on request.

- That a member of staff shall be on duty at all times that the premises are in use who is trained in the use of the CCTV system and who is able to view, and download to a removable device, CCTV footage at the immediate request of police and / or council officers.
- That CCTV shall also cover any karaoke booths / rooms, private customer booths / rooms or any similar areas.
- That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers advising to the effect that CCTV is in operation at the premises. Such signage shall be kept free from obstructions at all times.

Condition 300 to be replaced with the following –

- That a minimum of two (2) SIA registered door supervisors, at least one of whom shall be female, will be deployed at the premises when the premises are in operation under this licence. They will be employed to control entry to the premises, to deal with the searching / scanning of customers, to deal with any anti-social or disorderly behaviour at the premises, to de-escalate confrontations, to assist with emergency escape from the premises, to deal with the ejection of people from the premises, to assist with ensuring that the premises' dispersal policy is adhered to and to assist management in liaising with the police regarding instances of crime. When deployed they shall remain at the premises until at least 30 minutes after the premises has closed.
- That SIA security staff shall be supplied with and shall use hand held metal detectors to search all customer entries to the premises.
- That counting devices shall be used by the security staff who are controlling customer entry to the premises to keep an accurate count of the number of people at the premises and to ensure that the premises' accommodation limit is never exceeded. Staff using the counting devices should be able to determine the number of people at the premises immediately on the request of responsible authority officers.

Condition 341 to be replaced with the following –

- That a register of refused sales of alcohol shall be maintained at the premises at all times. The register shall be clearly and legibly marked on the front cover as a register of refused alcohol sales, with the address of the premises and the name of the licence holder. The register shall be used to record details of all refused sales of alcohol. The register shall be kept / be accessible at the premises at all times. The register shall be made immediately available for inspection at the premises to responsible authority officers on request.

Condition 342 to be replaced with the following –

- That an incident log shall be kept at the premises to record details of any of the following occurrences at the premises:
  - i. Instances of anti-social or disorderly behaviour
  - ii. Calls to the police by the premises' staff
  - iii. Any complaints received
  - iv. Ejections of people from the premises
  - v. Visits to the premises by the local authority or emergency services
  - vi. Any malfunction in respect of the CCTV system



- vii. All crimes reported to the venue
- viii. All seizures of drugs or offensive weapons
- ix. Any other relevant incidents

The incident log shall contemporaneously record the time, date, location in the premises and description of each incident, the printed and, if possible, signed name of the person reporting the incident and any action taken in respect of the incident. The incident log shall be available / be accessible at the premises at all times that the premises are in use, and shall be made immediately available to responsible authority officers on request. All relevant staff employed at the premises shall be trained in the use of the incident log. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.

**Conditions 345 & 346 to be replaced with the following –**

- That the premises' management shall regularly monitor any external areas of the premises and the immediate frontage of the premises and take all necessary steps to ensure that noise from patrons, or the premises' operation, does not cause disturbance or nuisance of any kind. A log of such monitoring including the printed name of the person who undertook the monitoring, the date & time of the monitoring and any observations or actions taken subsequent to the monitoring shall be kept at the premises and be made immediately available to responsible authority officers on request. All relevant staff employed at the premises shall be trained in the use of the incident log. Details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
- That a zero tolerance policy to illegal drug use will be implemented and maintained at the premises. All staff shall be trained in respect of the premises' drug policy. A record of such training shall be kept in the staff training logs at the premises. The training record shall include the printed name of the trainee and the date that the training was received.
- That clearly legible signage shall be prominently displayed in the toilets where it can easily be seen and read by customers, advising to the effect that the taking of illegal drugs will not be tolerated at the premises. These notices shall be kept free from obstructions at all times.

**To further ensure that the licensing objectives are properly addressed we also recommend the following additional conditions:**

- That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers, at all exits from the premises and in any external areas, requesting to the effect that customers leave the premises and locale in a quiet and orderly manner with respect to local residents. Such signage shall be kept free from obstructions at all times.
- That clearly legible signage shall be displayed where it can easily be seen and read by customers and staff identifying all emergency escape routes and emergency exits at the premises. Such signage shall be kept free from obstructions at all times.
- That, in addition to any such non-illuminated signage, illuminated emergency escape route and emergency exit signage ('emergency lighting') shall be installed at the

premises, be maintained in full working order, be operational at all times that the premises are in use and shall be maintained free from obstruction at all times.

- That all emergency exits, emergency escape routes and entry / exit doors at the premises shall be kept free from obstructions at all times that the premises are in use.
- That fire-fighting / fire safety equipment, in accordance with the findings of the fire risk assessment devised in respect of the premises, shall be kept at the premises in easily accessible and unobstructed locations.
- That a dispersal policy to assist with patrons leaving the premises in an orderly and safe manner shall be devised and maintained regarding the premises. A copy of the dispersal policy shall be kept at the premises with the premises licence and shall be made immediately available for inspection to council and / or police officers on request. All staff shall be trained in the implementation of the latest version of the dispersal policy. Details of such training, including the printed name of the trainee and the date of the training, shall be recorded in the staff training logs at the premises.
- That staff shall be trained to, and shall request if and when required, that customers behave at, and / or leave, the premises and locale in a quiet and orderly manner. Customers deemed by staff to be engaging in anti-social behaviour shall be asked to leave the premises. The details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
- That staff shall be trained to arrive at, conduct themselves at the premises at all times, and leave the premises in an orderly manner, with particular care taken when staff close the premises at the end of trade on each day. The details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
- That any 'off sales' of alcohol shall be provided in sealed containers to be taken away from the premises.
- That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers at all exits requesting to the effect that customers do not consume alcoholic drinks bought at the premises in the vicinity of the premises. Such signage shall be kept free from obstructions at all times.
- That no nuisance of any kind shall arise from the premises, or due to the operation of the premises, at any times that the premises are in use.
- That all staff shall be trained in their responsibilities under the Licensing Act 2003, the promotion of the licensing objectives and the terms and conditions of this licence. Records pertaining to such training shall be kept (the staff training logs), shall be updated every 6 months and shall be made immediately available police and / or council officers on request. The training record shall include the trainee's name (in block capitals), the trainer's name (in block capitals), the signature of the trainee, the signature of the trainer, the date(s) of training and a declaration that the training has been received and understood.
- That clearly legible signage shall be prominently displayed where it can easily be seen and read by customers in the premises' toilets advising to the effect that the taking of

illegal drugs will not be tolerated at the premises. These notices shall be kept free from obstructions at all times.

- That an entry policy will be devised and maintained at the premises. A copy of the entry policy shall be kept at the premises with the premises licence and shall be made immediately available for inspection to responsible authority officers on request. The entry policy shall cover (but not necessarily be limited to):
  - I. Safe customer entry to the premises,
  - II. If / when applicable, searching / scanning of attendees,
  - III. The barring of customer entry to the premises for any reason,
  - IV. Restricted items (e.g. weapons / drugs or any other items restricted by the licensee),
  - V. Pre-opening safety checks of the premises,
  - VI. Dealing with overcrowding and / or crowd surges
  - VII. Dealing with suspect packages
- All relevant staff shall be trained in the implementation of the latest version of the entry policy and the details of such training, including the printed name(s) of the trainee(s) and the date(s) that the training was given, shall be recorded in the staff training logs at the premises.
- That the maximum number of people permitted on the premises at any one time (the 'accommodation limit') is **X** people (excluding staff). The accommodation limit shall be known by all staff and shall not be exceeded at any time.

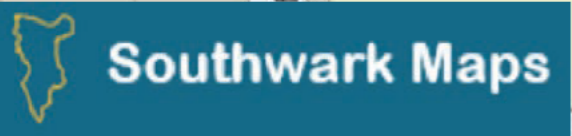
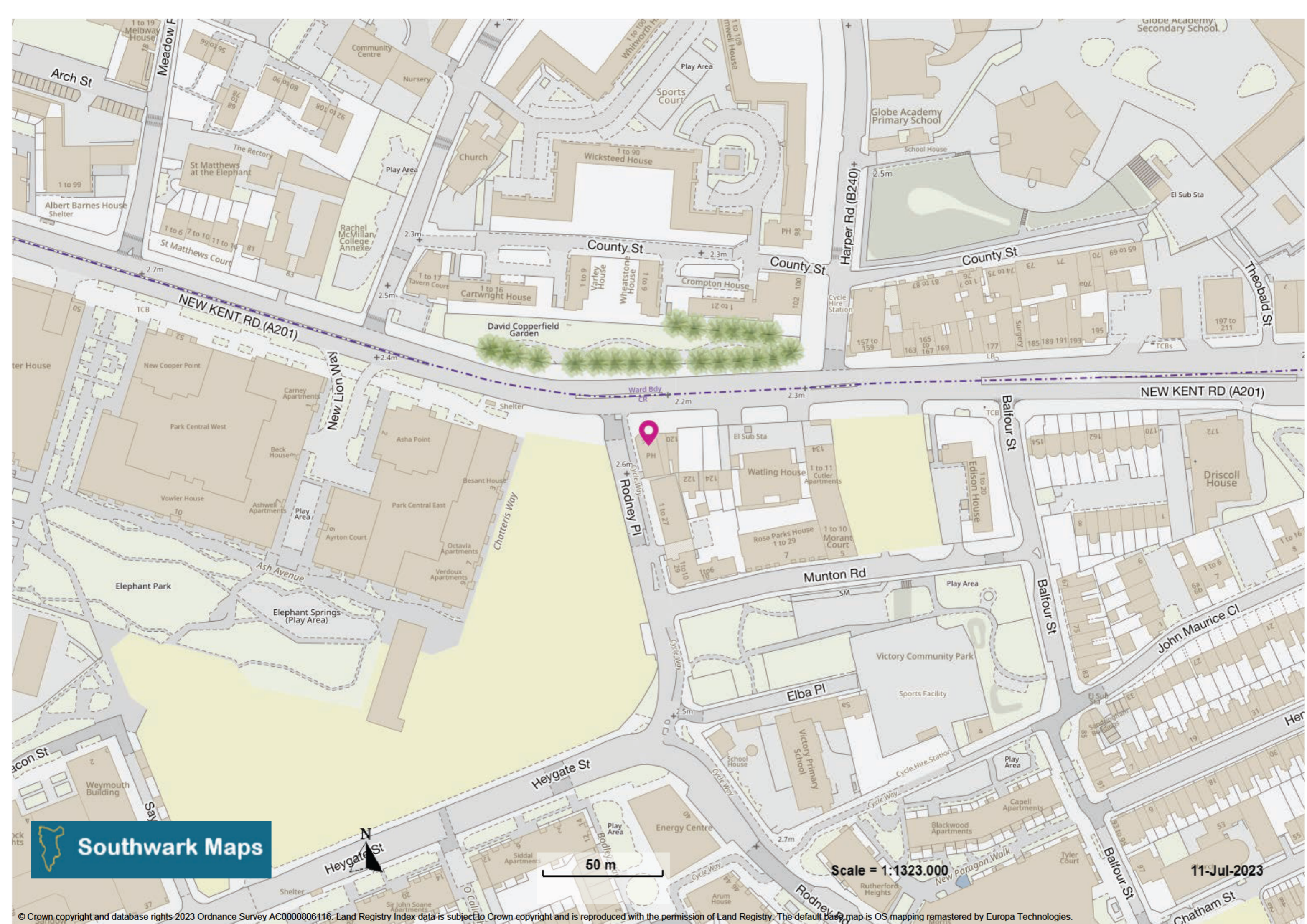
<<**N.B.** 'X' is to be determined by the applicant and the figure provided to us. – **WM**>>

- That 'Ask for Angela' posters (or posters relating to whatever similar scheme may be recommended at any time) shall be displayed in the female toilet facilities and kept free from obstructions at all times. All staff shall be trained in the 'Ask for Angela' scheme (or similar scheme) and shall perform the appropriate course of action in the event of a customer requesting assistance. Details of such training, including the printed name of the trainee and the date of the training, shall be recorded in the staff training logs at the premises.

We welcome discussion with the applicant on any of the matters above; however should the applicant agree to the above then we will withdraw this representation.

Yours sincerely,

**Wesley McArthur**  
Principal Enforcement Officer

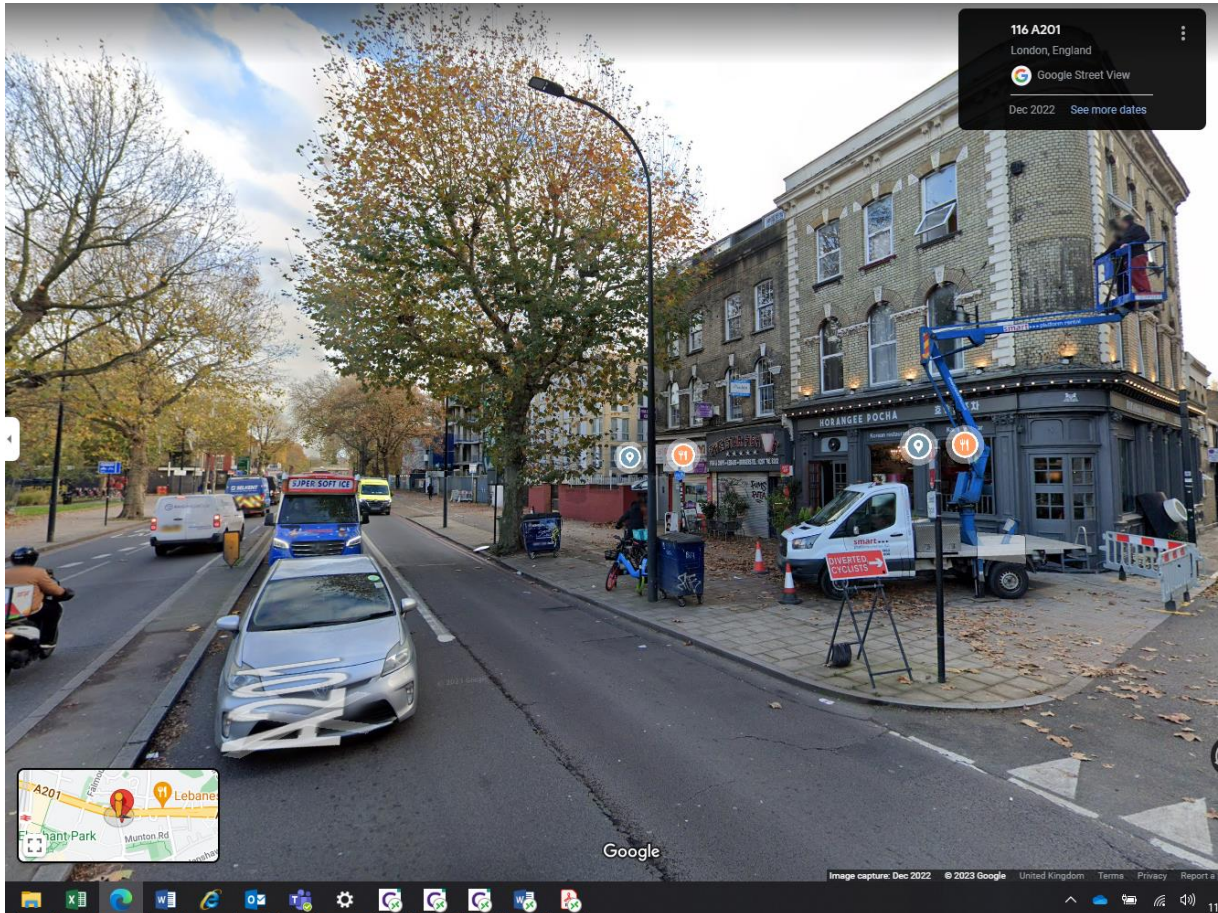


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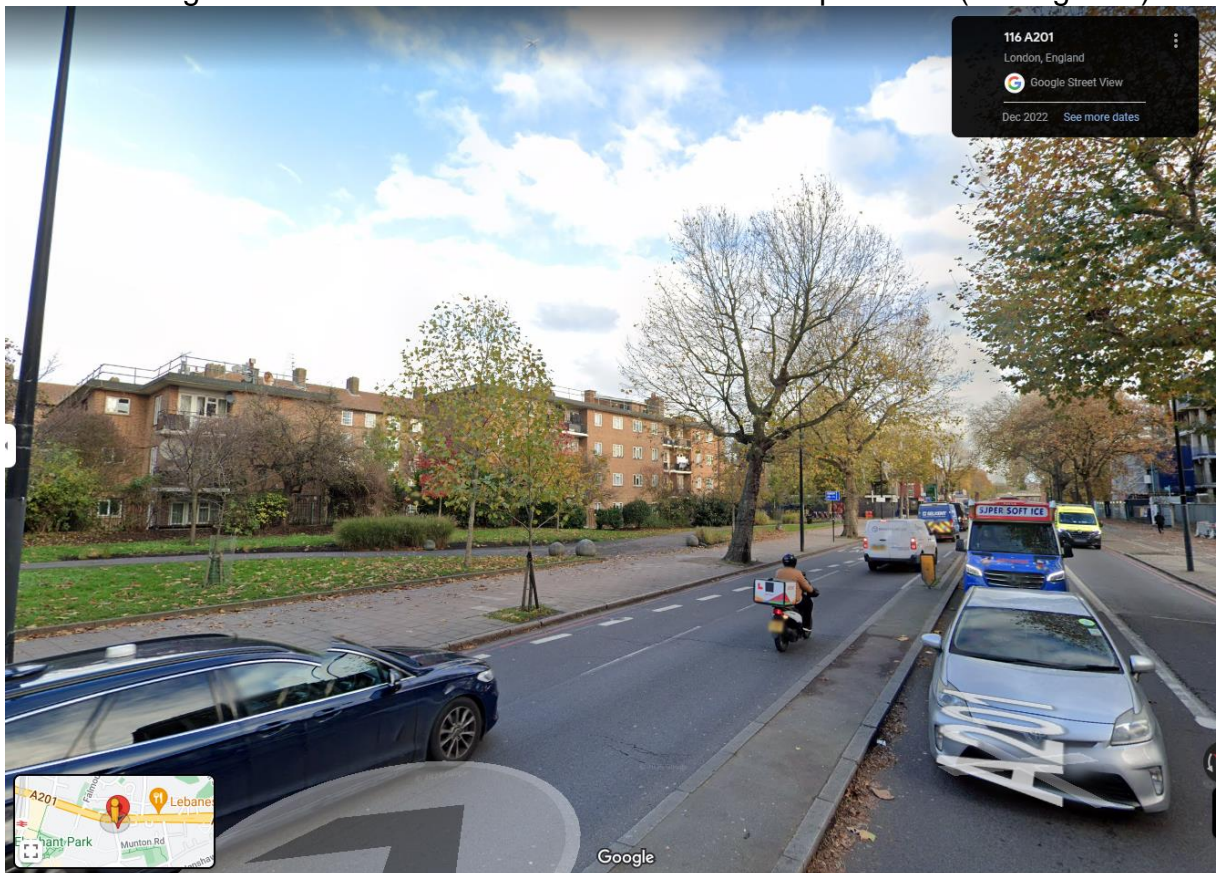
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11-Jul-2023

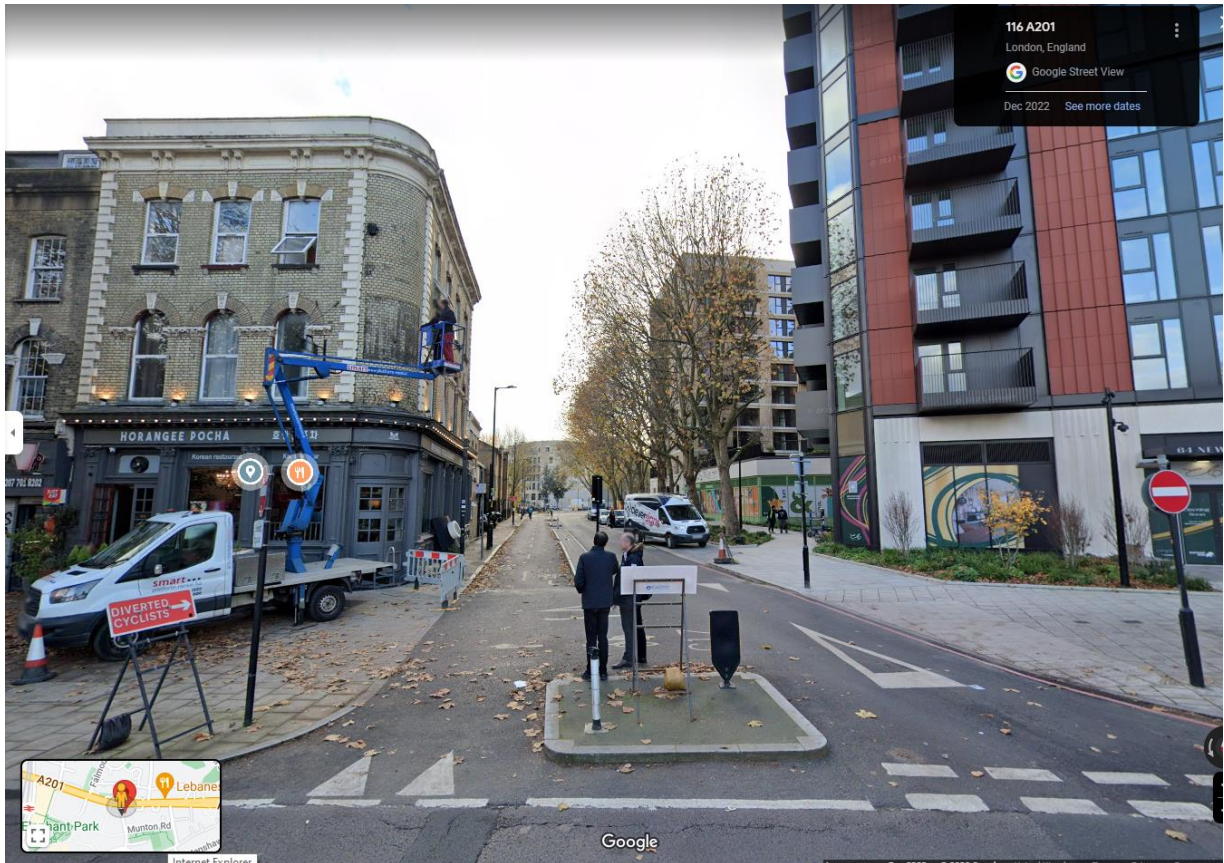
View showing the premises (to the right of the photo) looking east along New Kent Road



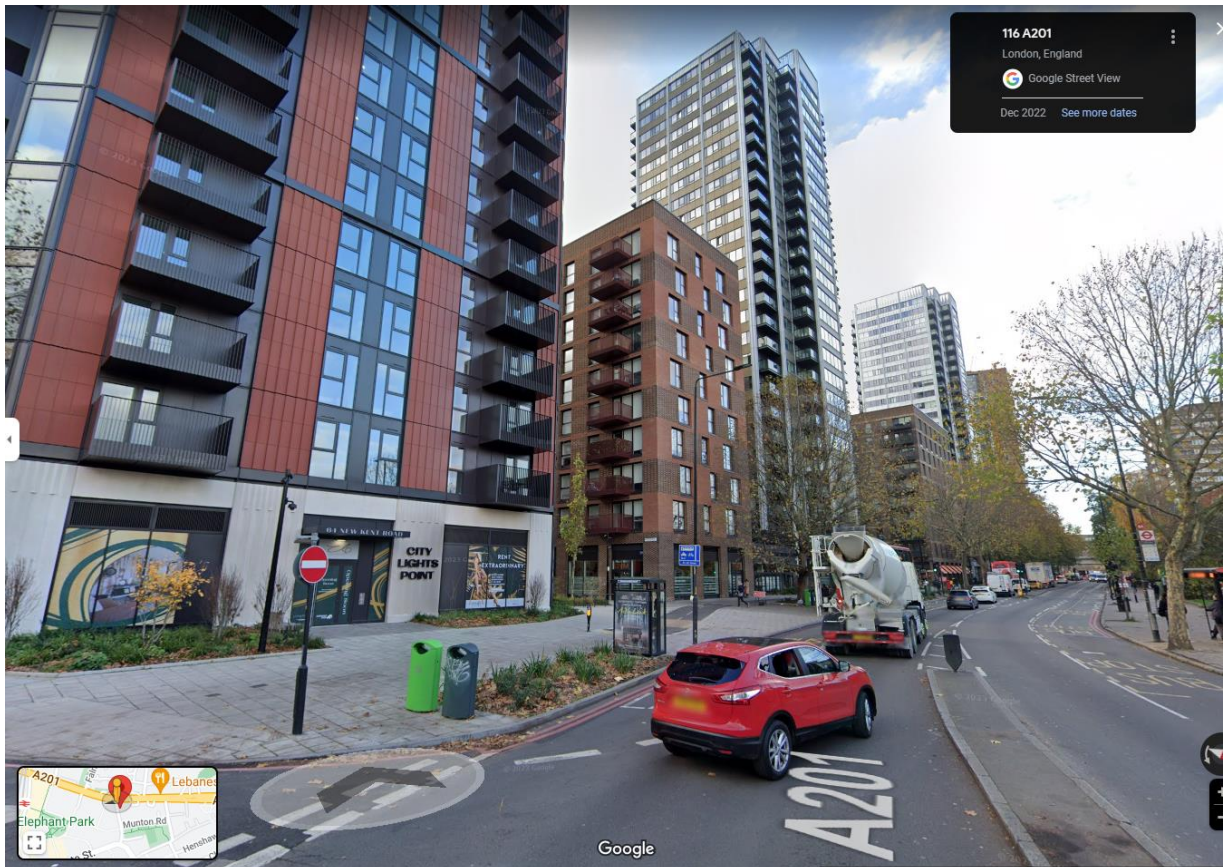
View showing residential blocks across the road from the premises (looking east)



View showing the premises to the left of the photo looking south down Rodney Road & showing residential premises on Radney Road and, to the right of the photo, residential blocks on New Kent Road



View showing residential blocks across the road from the premises looking west along New Kent Road



**From:** McArthur, Wesley <Wesley.McArthur@southwark.gov.uk>  
**Sent:** Wednesday, July 12, 2023 12:14 PM  
**To:** Tucker, Matt <Matt.Tucker@southwark.gov.uk>  
**Cc:** Regen, Licensing <Licensing.Regen@southwark.gov.uk>; mark.A.Lynch@met.police.uk; [REDACTED]  
**Subject:** RE: Application to vary a premises licence: Horangee Pocha Karaoke (f/k/a The Crown and Anchor), 116 New Kent Road, London, SE1 6TU (our ref: 880470) - Loc ID: 199477

Dear Jeff,

I accept the terminal hours that you have agreed with PC Lynch, however I note that you have stated start times of 11:30 am in your email below. In the application (copy attached) you have stated opening times of 12:00 daily, and for licensable activities (save for late night refreshment) to start at 12:00 as well.

You can't change the start times for activities and opening to 11:30 hours as the consultation period regarding the application has elapsed. You would be able to amend the start times for opening hours and licensable activities in the same minor variation you intend to submit regarding condition 300.

Notwithstanding the above, further to your email below I withdraw my representation.

Regards,

**Wesley McArthur**

Principal Enforcement Officer - Licensing Unit  
London Borough of Southwark

**E-mail:** [wesley.mcarthur@southwark.gov.uk](mailto:wesley.mcarthur@southwark.gov.uk)

**General:** [licensing@southwark.gov.uk](mailto:licensing@southwark.gov.uk)

**Phone:** 020 7525 5779

**Switchboard:** 020 7525 5000

**Website:** [www.southwark.gov.uk](http://www.southwark.gov.uk)

**Address:** Licensing, Health & Safety, Hub 1, 3rd Floor, 160 Tooley Street, SE1 2QH

**From:** [REDACTED]  
**Sent:** Wednesday, July 12, 2023 11:36 AM  
**To:** McArthur, Wesley <[Wesley.McArthur@southwark.gov.uk](mailto:Wesley.McArthur@southwark.gov.uk)>  
**Cc:** Regen, Licensing <[Licensing.Regen@southwark.gov.uk](mailto:Licensing.Regen@southwark.gov.uk)>; Tucker, Matt <[Matt.Tucker@southwark.gov.uk](mailto:Matt.Tucker@southwark.gov.uk)>; [mark.A.Lynch@met.police.uk](mailto:mark.A.Lynch@met.police.uk)  
**Subject:** Re: Application to vary a premises licence: Horangee Pocha Karaoke (f/k/a The Crown and Anchor), 116 New Kent Road, London, SE1 6TU (our ref: 880470) - Loc ID: 199477

Wesley,

Thank you for sending through the representation (attached) from Southwark Licensing and your call back just now.

Your advice on the call is much appreciated.

I can confirm I have requested to reduce the hours sought to the following after consultation with Mark Lynch (MET). The sought closing times will match those of two other approved premises (Galaxy and The Manor - both on Walworth Road) operating in a similar format (Restaurant and Karaoke Bar).

Our sought hours are as follows:

Hours premises are open to the public

Mon-Thurs-1130hrs-0230hrs

Fri-Sat-1130hrs-0330hrs

Sun-1130hrs-0230hrs

Recorded music

Mon-Thurs-1130hrs-0200hrs

Fri-Sat-1130hrs-0300hrs

Sun-1130hrs-0200hrs

Late Night Refreshment

Mon-Thurs-2300hrs-0200hrs

Fri-Sat-2300hrs-0300hrs

Sun-2300hrs-0200hrs

Supply of Alcohol for sale by retail on/off

Mon-Thurs-1130hrs-0200hrs

Fri-Sat-1130hrs-0300hrs

Sun-1130hrs-0200hrs

I confirm we accept the new recommended licence conditions and the amended wording for the existing licence conditions except for condition 300.

We will submit a minor licence variation application to amend the wording for condition 300 so there are a minimum of 2 SIA door supervisors on Friday and Saturday after 10pm.

Many thanks for your support.

Regards.

Jeff Hussain